Acronis Voluntary Product Accessibility Template (VPAT)

The purpose of the Voluntary Product Accessibility Template, or VPAT, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology" products and services with features that support accessibility. Acronis remains dedicated to accessibility and will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: January 31, 2008
Product Line: Acronis True Image
Contact for More Information: http://www.acronis.com

Summary Table Voluntary Product Accessibility Template		
Criteria	**Supporting Features**	**Remarks and Explanations**
Section 1194.21 Software Applications and Operating Systems	Please refer to details in Section 1194.21	
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Not Applicable	
Section 1194.41 Information, Documentation, and Support	Please refer to details in Section 1194.41	

Return to the top of the page.

Section 1194.21 Software Applications and Operating Systems - Detail
Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported with minor exceptions.	The Acronis True Image application allows for the navigation of menu options via the [Tab] key and any of the arrow keys, with the addition of shortcut keys that are used in conjunction with the keyboard [Alt] key. Exception: The usage of application buttons requires mouse usage. However, all functionality is accessible through the application menu and/or screen menus.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported.	Acronis products do not interfere with neither Microsoft Windows operating systems' accessibility features nor the accessibility features of other applications. Furthermore, the Acronis True Image application allows for the migration of accessibility settings when pushing an image wherein the settings are retained.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	Many of the core features of Acronis True Image are easily defined as having focus. It is some of the lesser features that, while they may have focus, are only somewhat noticeable as being focused on. Alleviation is provided by text that appears at the bottom of the screen defining the feature of focused option.

| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Not Supported | All button options that are represented by an icon allow for text equivalent labels to be associated with them on the button itself.

However, Assistive Technology is not supported. |
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| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. | Supported. | Icons (bitmaps) maintain their meanings throughout an application's usage. |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Supported. | Textual descriptions (text content, text input caret location, and text attributes) for displaying text are provided for applications that adhere to standard Windows Application Program Interfaces (APIs). |
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes. | Supported. | User selected color and contrast schemes and other individual display attributes set through Microsoft Windows are maintained while running True Image |
| (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. | Supported. | Animation is not the only means of conveying information. |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supported. | True Image does not use color-coding as the sole method to convey information, actions, prompting responses or distinguishing visual elements. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Not applicable. | |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink | Supported. | No blinking text is utilized in True Image. |

frequency greater than 2 Hz and lower than 55 Hz.		
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Supported.	The only form-type screens are screens within the individual functional wizards that may require manual input of information that extends beyond activating a radio button or checkbox. Regardless, we do not support Assistive Technology.

Section 1194.41 Information, Documentation and Support - Detail Voluntary Product Accessibility Template		
Criteria	**Supporting Features**	**Remarks and Explanations**
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported.	Documentation is available via several means.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported.	A copy of the VPAT Section 1194.21 can be made available upon request.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported.	Support is available via phone, e-mail, chat, online knowledgebase and discussion forum.

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